CURRICULUM VITAE
Jill Webb

PERSONAL PROFILE

Owner of Jill Webb Training company. Working on a freelance basis offering bespoke training and consultancy to Local Authorities, small businesses and third sector organisations. Examples of work maybe detailed as follows:

- Delivering training for groups from 6 to 50 on topics including Safeguarding (Basic and Advanced), communication skills, children's rights, equality and diversity, dealing with difficult situations, 'new to management' and 'management the next steps'. Samples of feedback can be seen on my website. www.jillwebbtraining.co.uk
- Offering a programme of fully accredited training including Safeguarding, Adult and Child First Aid, Working With Parents and Food Safety. I deliver courses accredited by ITC First, as well as certify my own courses through the CPD service. (www.cpduk.co.uk)
- Offering a consultancy service to organisations. Projects have included an organisational audit, support with business planning and working with Trustees to develop understanding around their responsibilities in relation to safeguarding.
- Director of Families First Community Interest Company working in partnership with a range of services and those working to improve outcomes for children and families.

EXPERIENCE

- I am an experienced and dynamic leader who has worked both in the statutory and voluntary sectors to manage projects from inception to the delivery of challenging targets
- I have more than 10 years leadership and management experience
- I have over 20 years experience of safeguarding and inclusion
- Experienced and qualified tutor assessor and internal verifier
- My work experience is with the management of children's services, managing safeguarding through working with families from first point of contact to complex work with Children's Social Care
- With over 20 years experience of training, I have developed my own programmes in response to identified training needs and delivered accredited courses
- Both in my paid work and voluntary roles, I work with community members, staff and partners and have developed excellent interpersonal, written and verbal skills to communicate at different levels
- The demands of my roles mean I am extremely organised with excellent time management skills

ACHIEVEMENTS

- 2024 became the director of the Community Interest Company, Families First, securing funding to support four local authorities with delivery of 'wrap around' services within the first nine months of inception
- 2022 – 2023 - worked with a client to deliver a set of equality and diversity sessions and enable the client to introduce a programme of Equality Impact Assessment
- During 2021 – 2022 expanded my client base to work alongside three Dioceses from the Church of England, the Local Government Association and the Widening Participation Team from the London School of Economics
- Worked with Augmentas Group and Office for National Statistics to train team leaders for the 2021 Census
- 98% of 526 learners undertaking compliance training (First Aid, Food Safety and Safeguarding) scored their overall training experience with me at 5/5 (2021 and 2022)
- Pivoted business model to be able to deliver virtual training and developing blended training options as part to the COVID road to recovery. Worked with over 2000 learners during the year using this flexible approach (2021). Ongoing delivery of virtual training where this meets client demand.
- As part of the response to COVID, I formed part of a strategic team to implement virtual safeguarding training for all volunteer roles within Girlguiding. The percentage of leaders who had completed the relevant training rose from circa 60% to in excess of 90% in six months (2020)
- Successfully secured a volunteer role as National Safeguarding Lead for Girlguiding. In this role, I worked with the volunteer workforce, liaising with paid staff and senior volunteers to support the development of policies and practices, enabling delivery of high-quality experiences for almost half a million girls and young women. Worked closely with the inclusion team to ensure that all procedures were both safe and inclusive (2018)
- Tendered to deliver Children's Centre Services across Calderdale for three years – secured contract value £7 million (2014)

DATES	ROLE
2024 – present	**Director of Families First CiC** Offering consultancy and training to those who work with families to support them to improve outcomes.
2015 – present	**Jill Webb Training** Offering bespoke training and consultancy to Local Authorities, small business and voluntary organisations.
2021 -	**Girlguiding (Local Role)** I continue to volunteer for Girlguiding offering support to leaders based locally.
2018 – 2021	**Girlguiding (National Role)** National Lead Volunteer for safeguarding working with staff team and volunteer leads to manage the delivery of safe experiences for girls from aged 5 and over 100,000 volunteers.
2014 – 2018	**Girlguiding North East England - Safeguarding Lead for Girlguiding in the region (50,000 members)** Working with statutory partners, staff members and volunteers to manage safeguarding issues which arose. Making recommendations from learning for national practice.
2013 – 2015	**Children's Services Manager (North Halifax Partnership (NHP) - Voluntary Sector)** Leadership and management of a team of 200 staff to deliver contract for delivery of Children's Centres. Locality working across all levels of the tiers of intervention model supporting families from first point of contact to complex work alongside Children's Social Care.
2007 – 2013	**Extended Services Area Manager (North Halifax Partnership - Voluntary Sector)** Worked across a geographical area within Calderdale; working with schools, voluntary sector organisations and local community to develop and establish six Children's Centres with challenging targets to improve outcomes for 3,500 young children living in areas of disadvantage.
2004 – 2007	**Children's Services Manager (Local Authority based – Barnsley MBC)** Management of a team of 25 people to ensure targets relating to the development of the quality of the Early Years and Childcare Sector were met. This involved working developing relationships with Social Care to support childcare providers to develop their knowledge and skills about safeguarding.
2000 – 2004	**Childcare Development Worker (Barnsley MBC)/Senior Development Officer (Barnsley MBC)** Responsible for eight development officers supporting the childcare sector locally.
1993 – 2000	**Running a registered childminding business (Huddersfield)** Out of School Club Co-ordinator (Huddersfield) – this involved setting up a provision managed by a voluntary management committee, which is still offering a service 20 years later. This was in a very deprived area and involved making relationships with local social workers.

QUALIFICATIONS

Ongoing	I have an annual Personal Development Plan and use formal courses as outlined below supported by reading, online research and case reflections with colleagues to extend my knowledge around all areas of my work
2021	First Aid at Work Level 3
2019	Equality and Diversity Training
2018	Designated Safeguarding Officer course (NSPCC 2 day)
2018	Level 4 Award in Internal Quality Assurance
2017	Level 3 Award in Responding to Ligature Incidents
2017	Advanced Safeguarding Children (High Speed Training)
2017	Adult Safeguarding Training (SCIE)
2016	Channel General Awareness
2016	Education Assessment and Training Level 3
2015	Paediatric First Aid
2015	Team Management Profile accreditation www.tmsdi.com
2013	Level 2 Funding for Community Groups
2011	MSc Health and Social Care Leadership (Merit)
2002	NVQ 4 in Early Years Care and Education
1999	Playwork Foundation Course
1987	Geography Degree 2:1 BSc (Hons)

OTHER INTERESTS

In my Girlguiding role, I have worked with girls and young women aged five to adults.

CONTACT DETAILS

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