

STAFF SAFE SPACE LEVEL 3 TRAININGS 2023

Girlguiding UK

On-going Summary Feedback Overview

For the 2023 training programme the HR department have decided to collate the formal feedback via electronic feedback form.

In order to monitor quality on an ongoing basis, trainers are trying to collate some informal feedback from each session. Please see below.

11 January (HQ and Trading Staff)

One thing you are going to do as a result of the session

As a result of this training, I'm going to look into what adjustment plans I'll need to have in place for our upcoming residential (my first one)

Keep the conversation going with other teams/staff

What I will change using the TED model

I will remind myself of some of the office resources

Slow down – try to see the big picture

Keep the pocket guidance handy

Look into emergency files

Relay safeguarding policies and procedures to project team. Remind them to always check in with any external groups safeguarding procedures

Emergency file sort out for staff led trips.

Implement the emergency file as policy in our team (not sure this is right)

Encourage leaders to share pocket guide more widely

Clear about processes on TAC scenario where staff member slapped child – links with staff and safeguarding issues generally

Be mindful of volunteers worries and wellbeing as the Reporting officer

Being more mindful

Be more mindful of my own wellbeing a lot more

More confident referring to SP teams

Comments received

Thought provoking, clear and action packed – thank you

TED framework very helpful

Really good facilitation

Created a safe space

Maybe provide a trigger warning before some examples as they were heavy

It was useful to have a safe and confidential space to share and discuss with colleagues

Great opportunity for open discussions

Really interesting to hear individuals input and from their perspective

I found the group work useful, to hear different people from different teams perspective

Staff scenarios were good and differing hats training

Speaking through scenarios was really useful

Brilliant training. So useful to have examples and stories from our trainer and also from others taking the training - really enriched the training
Feedback scenarios was really useful
I enjoyed learning about the importance of safeguarding, it has been very useful
Useful for the free discussion with colleagues
Very useful and reminded me about volunteers experiences
Useful hearing other teams thoughts.
Jill is a great trainer
Excellent
Very good to hear different perspectives

18 January (HQ and Trading Staff)

No Comments received

Existing TAC Staff (Condensed course)

15 February

Comments or Feedback Received

Has been very useful - thank you
Good to know the GG way. Also good refresh from previous roles. Thanks to you both - great session
Definitely helpful and useful information - thank you
Thank you, it's been helpful
Good reminder
Good refresh - thanks
Thank you
Thank you
Thank you, it's been a helpful reminder

Existing TAC Staff (Condensed course)

23 February

Three comments received in chat

- Thanks you x 2
- Useful refresher x 1

Existing TAC Staff (Condensed course)

2 March

Comments or Feedback Received

Delegates were asked to either feedback on a scale how they found the training or put a comment in the chat

On the scale from poor to excellent 3 people marked training as excellent

Comments:

- Very useful and thought provoking, thanks very much
- Excellent
- I found the session very helpful to listen to and I will use it in my instructing in the future
- Good course, thank you.

LEVEL 4 TRAININGS 2023

Girlguiding UK On-going Summary Feedback Overview

28 February (HQ and Trading Staff)

Participants asked in chat to say how the session had been for them, and one thing they will take away.

Thank you. The breakout rooms were useful. I liked the interaction.

Will remember to think about perspectives.

Great thank you! I am going to Take more breaks!

loved how interactive it was- enjoyed the breakout rooms. I will be aware of my team members' wellbeing, and remember to take time for myself if needed! :)

Thank you this has been great! I will definitely take away taking time for myself when needed :)

Taking care of myself first, so I can be better Practitioner for others

Enjoyable and informative and the Bataris box example - my behaviour affects my attitude

I liked how interactive the training was and learnt a lot in regards to bad practice becoming a much bigger issue, so its important to be aware of others and mindful yourself

Liked the interactive nature of the course. Will be kind to myself and take breaks. Different perspectives on things always good to hear.

The session has been really great! Thank you both so much. I'll be concentrating on remembering that volunteers may have limited experience and so breaking things down so that they don't have to ask so much. Its something I have been working on but will recommit to

I found the training session really interesting, thank you!

I will make sure I take more breaks.

20 March TAC Managers

Comments or Feedback Received

Thank you – informative training session and will ensure I make more notes, especially for the smaller comments

Always good to recap the scenarios – thought provoking and good mixture of discussions across the breakout rooms.

Going to go away and look at the adjustment plans to see how we can utilise these at Foxlease

Been really useful and getting other people opinions as well. I will make sure to make notes on any situation that I have the slightest concern

Thank you for the session. It was good to have a refresh of situations and for discussion

Thanks Hilary, grateful for the information and insightful conversations

I shall be looking to include the additional needs adjustment in our customer service process

Really good session, nice to be in a group that shares and has conversations. I'll ensure I document everything that my gut says isn't quite right. Even if that just start to build a bigger picture rather than once incident

Was useful to see from a staff perspective – thank you

Thank you – this session has been really useful to me and it has made me consider a lot of things that I previously hadn't thought of. I will be taking away from this the understanding the importance of reporting and taking these matters seriously. Thank you again

I think it is just helpful to be forced into a time and space to reflect on these things without other 'noise' and be reminded that a process is in place to enable us all to make good decisions